

# Sensorineural hearing loss

## A guide for parents and carers



*Ear Care and Audiology Services*

patient**information**



The Rotherham  
NHS Foundation Trust

Hearing about your experience of our services is very important as it means we can pass compliments on to our staff and make improvements where necessary. Tell us what you think by emailing us at: [your.experience@nhs.net](mailto:your.experience@nhs.net)

#### Slovak

Ak vy alebo niekto koho poznáte potrebujú pomoc pri pochopení alebo čítaní tohto dokumentu, prosím kontaktujte nás na vyššie uvedenom čísle alebo nám pošlite e-mail.

#### Slovensky

#### Kurdish Sorani

کوردی سۆرانی  
نەگەر تۆ یان کەسێک که تۆ دەیناسی پێویستی بەیارمەتی هەبێت بۆ ئەو دی لەم بەلگەنامە بە تێبەگات یان بێخۆینتێتەوه، تکایە پەیوەندیمان پێوه بکە لەسەر ناو ژمارەیهی سەر هوددا یان بەو نیمەبەلگە.

#### Arabic

عربی  
إذا كنت أنت أو أي شخص تعرفه بحاجة إلى مساعدة لفهم أو قراءة هذه الوثيقة، الرجاء الاتصال على الرقم اعلاه، أو مراسلتنا عبر البريد الإلكتروني

#### Urdu

اُردو  
اگر آپ یا آپ کے جاننے والے کسی شخص کو اس دستاویز کو سمجھنے یا پڑھنے کیلئے مدد کی ضرورت ہے تو برائے مہربانی مندرجہ بالا نمبر پر ہم سے رابطہ کریں یا ہمیں ای میل کریں۔

#### Farsi

فارسی  
اگر جناب عالی یا شخص دیگری که شما اورا می شناسید برای خواندن یا فهمیدن این مدارک نیاز به کمک دارد لطفاً با ما بوسیله شماره بالا یا ایمیل تماس حاصل فرمایید.

If you require this document in another language, large print, braille, audio or easyread format, please ask our healthcare providers\*

#### \*Note to healthcare providers:

Translated / easyread healthcare information can be sourced via the **Easyread websites** listed at the back of this leaflet or via contacting our translation service which can be accessed through the Hub.

## Sensorineural hearing loss

### What is this due to?

This type of hearing loss is either due to a fault in the inner ear, usually when the hair cells in the cochlea are not working properly or due to the auditory nerve. It is not always possible to find the precise cause of some types of hearing loss. In many cases, there is no history of hearing loss in the family. There are conditions which may occur before or at birth, during infancy or in childhood that can be linked to hearing loss.

### What does this mean?

A sensorineural hearing loss leads not only to a loss of loudness but clarity as well. There is generally no medical or surgical help available to correct for sensorineural hearing loss, however, today's digital hearing instruments and cochlear implants can provide significant assistance.

### Will this hearing loss be permanent?

Yes. A sensorineural hearing loss is permanent. However, there is a potential for the severity of the hearing loss to change. We will monitor this will regular hearing tests.

### **What treatment may be suggested?**

The audiologist may have discussed with you different treatment options based on your child's hearing loss. Your child will be referred to a specialist team to offer educational support and may be offered a hearing aid to enable them to access sounds.

Your child may also be referred to other organisations for further investigation; the audiologist will discuss this with you during the appointment.

### **What should I do if my child's hearing gets worse?**

If you (or your child) notice any changes in hearing levels then you must contact us to arrange an appointment as soon as possible.

### Is there anything I can do to help my child?

Yes. Ways in which you can help your child include:

1. Make sure that your child has a clear view of your face when you are talking to him/her and speak clearly.
2. Try to keep background noise to a minimum when talking to your child.
3. Make sure everyone who spends time with your child is aware that he or she may have difficulty with hearing, particularly in noisy surroundings.
4. Encourage use of hearing aid (if this has been provided for your child).

### What should I do if I have any further questions?

If you have any questions about the results of the assessment or this leaflet then please call Ear Care and Audiology on **01709 423415** and ask to speak to an Audiologist.

You can also write them down and we'll discuss them at your next appointment.

Have a look at the NDCS (National Deaf Children Society) Website at **[www.NDCS.org.uk](http://www.NDCS.org.uk)**

## How to contact us

Rotherham Ear Care  
and Audiology Department

### **Rotherham Community Health Centre**

Greasbrough Road  
Rotherham  
S60 1RY  
01709 423145

### **Rotherham Hospital Switchboard**

Telephone 01709 820000

## Useful contact numbers

**If it's not an emergency,  
please consider using a  
Pharmacy or call NHS 111  
before going to A&E.**

### **Action on Hearing Loss**

#### **Telephone/Textphone:**

01709 514268

### **Sensory Services Department**

Telephone 01709 822330

### **Connevans**

Telephone 01737 247571

### **NHS 111 Service**

Telephone 111

### **Health Info**

Telephone 01709 427190

### **Stop Smoking Service**

Telephone 01709 422444

### **UECC (A&E)**

Telephone 01709 424455

**For GP out of hours,  
contact your surgery**

## Useful websites

[www.NDCS.org.uk](http://www.NDCS.org.uk)  
[www.earcarecentre.com](http://www.earcarecentre.com)  
[www.therotherhamft.nhs.uk](http://www.therotherhamft.nhs.uk)  
[www.nhs.uk](http://www.nhs.uk)  
[www.gov.uk](http://www.gov.uk)  
[www.patient.co.uk](http://www.patient.co.uk)  
[www.connevans.co.uk](http://www.connevans.co.uk)  
[www.actiononhearingloss.org.uk](http://www.actiononhearingloss.org.uk)  
[www.tinnitus.org.uk](http://www.tinnitus.org.uk)

## Easyread websites

[www.easyhealth.org.uk](http://www.easyhealth.org.uk)  
[www.friendlyresources.org.uk](http://www.friendlyresources.org.uk)  
[www.easy-read-online.co.uk](http://www.easy-read-online.co.uk)

## We value your comments

If you have any comments  
or concerns about the services  
we have provided please  
let us know, or alternatively  
you can contact the  
Patient Experience Team.

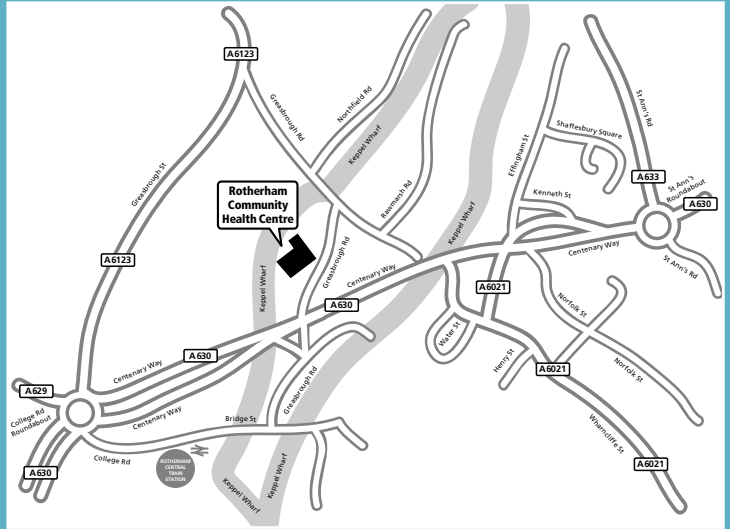
### **Patient Experience Team**

The Oldfield Centre  
The Rotherham NHS  
Foundation Trust  
Rotherham Hospital  
Moorgate Road  
Rotherham  
S60 2UD

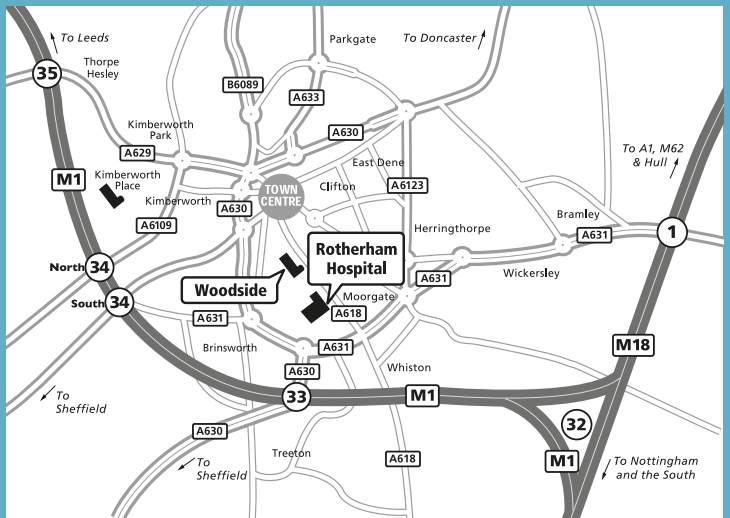
Telephone: 01709 424461  
Monday to Friday  
9.00am until 5.00pm  
Email: [your.experience@nhs.net](mailto:your.experience@nhs.net)

# How to find us

## Rotherham Community Health Centre main routes



## Rotherham main routes





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**The Rotherham**  
NHS Foundation Trust

**Rotherham Hospital**  
Moorgate Road  
Oakwood  
Rotherham  
S60 2UD

Telephone 01709 820000  
[www.therotherhamft.nhs.uk](http://www.therotherhamft.nhs.uk)